

How to activate a subscription

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Table of Contents

No headings included in this document



Please find the PDF version at this [link](#).

Here's how to activate your Connect Subscription:

I- Steps on the Connect Website:

1. You will receive the order code from the email address: contact@app.blaxtair.com.
2. Log in to your Connect account and navigate to the **Subscription** page. On this page, you will find an "Add Order Code" button located at the top right corner. Clicking this button will open a window where you can enter the order code you received.

The screenshot displays the Blaxtair Connect website interface. The top navigation bar features the 'Subscriptions and licenses' section and a search bar. A yellow button labeled '+ Add an order code' is highlighted with a red box and a hand icon labeled '2'. The left sidebar menu shows the 'Subscriptions' option highlighted with a red box and a hand icon labeled '1'. The main content area contains a table with columns: Subscription code, Type, Status, Blaxtair serial number, Vehicle, Start date, and End date. Below the table, it indicates 'No data'. A modal window titled 'Add an order code' is open, showing a text input field with the code '1234-2345-3456-3456' and two buttons: 'Close' and 'Add'. A hand icon is pointing at the 'Add' button.

3. The subscription activation codes and QrCodes will appear on the Subscription page.

How to activate your subscription ?
To activate your subscription, please click on [instructions](#) and let the procedure guide you.

Subscription code	Type	Status	Blaxtair serial number	Vehicle	Start date	End date
1234-2345-3456-8759	Dashboard	Activated	-	-	11-01-2024 13:30	12-05-2026 13:30
9864-2345-3456-8759	Dashboard	Waiting for association	-	-	-	-
7568-2345-3456-8759	Dashboard	Waiting for association	-	-	-	-

List of subscription codes you have access to. Each line represents a code that can be activated on a single smart display.

4. Click on the QR code icon next to the subscription code you want to activate.

How to activate your subscription ?
To activate your subscription, please click on [instructions](#) and let the procedure guide you.

Subscription code	Type	Status	Blaxtair serial number	Vehicle	Start date	End date
1243-3756-1234-8432	Dashboard	Activated	-	-	11-01-2024 13:30	12-05-2026 13:30
7568-3756-1234-8432	Dashboard	Waiting for association	-	-	-	-
8756-3756-1234-8432	Dashboard	Waiting for association	-	-	-	-

Scan QR code
Scan this code to access to your subscription

Download QR code
Close

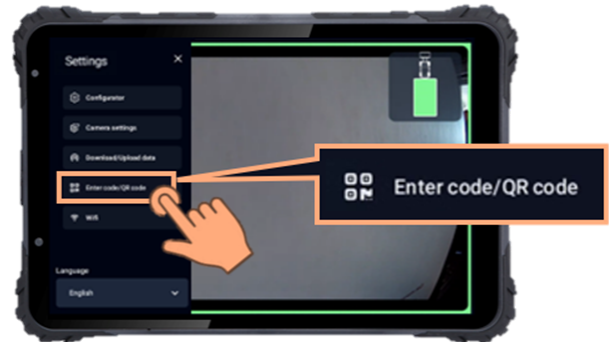
II- Steps on the Vehicle smart display

1. Your smart display must be connected to Wi-Fi or 4G.
2. Each subscription code can only be used once.
3. Scan the QrCode with your smart display to activate the subscription. **Do not remove the smart display from its cradle.**

1



2



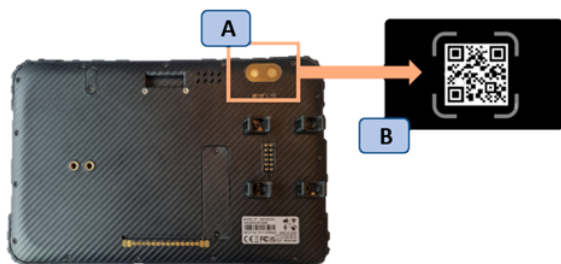
3



4



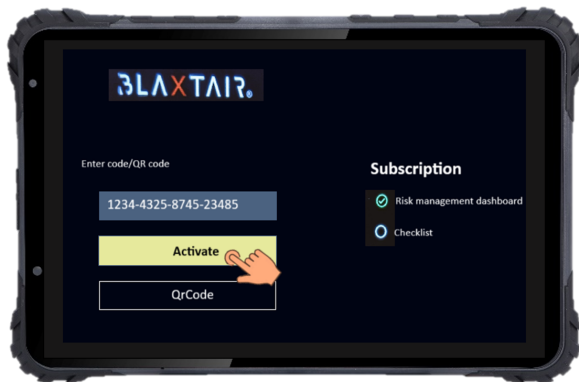
5



6



7



A vehicle is automatically created on your Connect account and linked to the product on which you activated the subscription. You can now view the data generated by your Blaxtair on Connect.

III- Potential issues preventing subscription activation

- If you do not yet have a Connect account, please create one by following this link: [Create your account](#).
- If you scan the code but cannot activate the subscription, check that the smart display is properly connected to Wi-Fi or 4G.
- If you encounter any other issues that you cannot resolve, you can contact the support team at the email address: hotline@blaxtair.com